

Content Promotion for Online Content Platforms with the Diffusion Effect

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1. Introduction

The **content promotion policy** plays a prominent role in online content platforms.

For online content platforms, content clicks come from $\left\{ \begin{array}{l} \text{Direct platform promotion} \\ \text{Diffusion effect from other users} \\ \text{(usually ignored in previous literature)} \end{array} \right.$

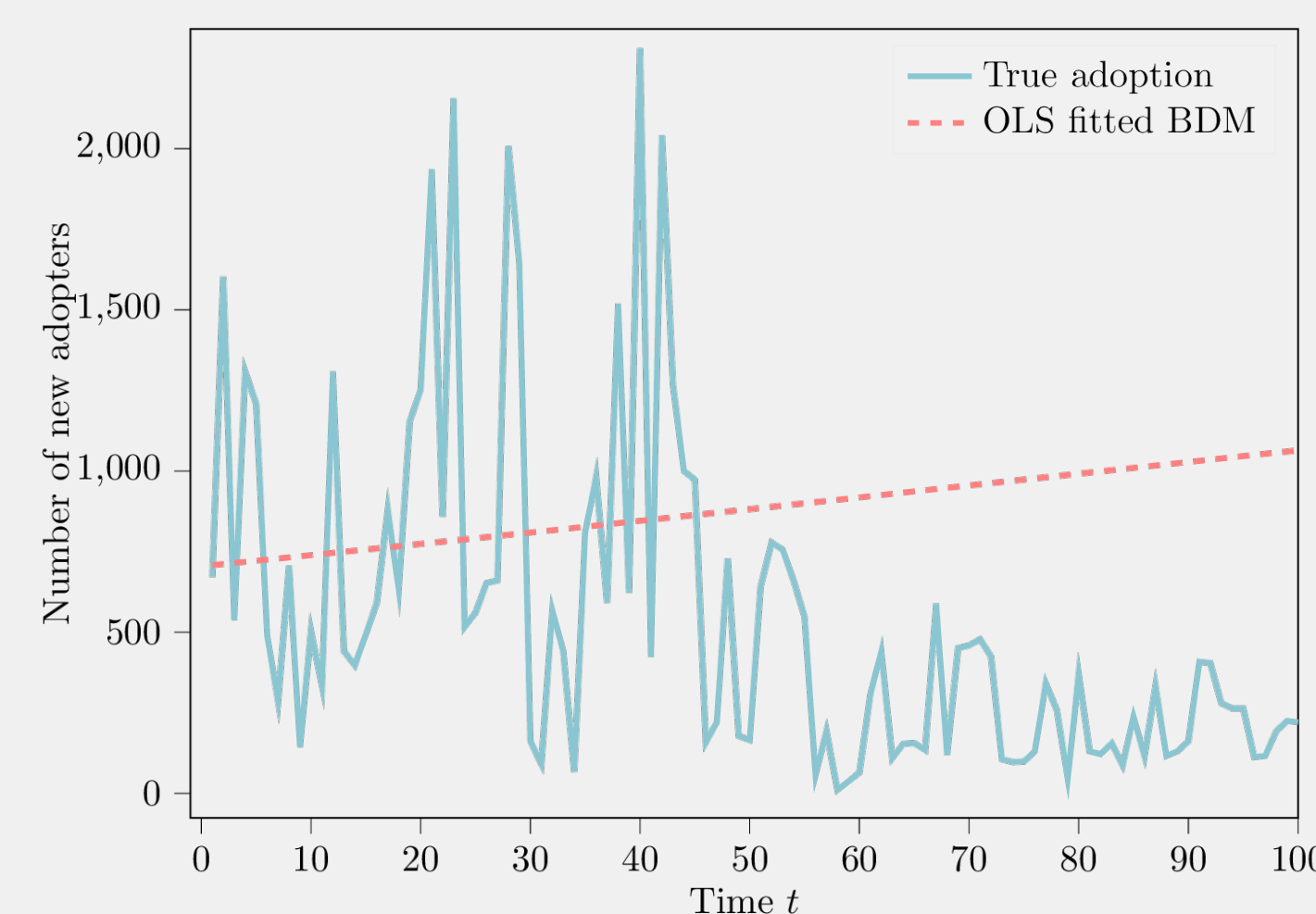
We study the **diffusion-based promotion strategy**.

Key Takeaways:

- Platform promotion changes the nature of the diffusion process for online content;
- It is important to account for the diffusion effect of online content when performing content promotion;
- The platform's ability to distinguish the role of adopters yields valuable information.

2. Diffusion Model

The real adoption curve of online content from a large-scale video-sharing company largely deviates from the Bass diffusion model.



Diffusion curve for an online video and the corresponding fitted BDM curve.

Bass diffusion model (BDM)

$$a_t = \left(p + \frac{q}{m} A_{t-1} \right) (m - A_{t-1})$$

Innovative coefficient p Imitative coefficient q

Number of new adopters a_t Number of cumulative adopters A_{t-1} Market size m

Online Bass diffusion model (OBM)

$$a_t = p(m - A_{t-1})x_t + \frac{q}{m} A_{t-1}(m - A_{t-1})$$

Promotion probability x_t

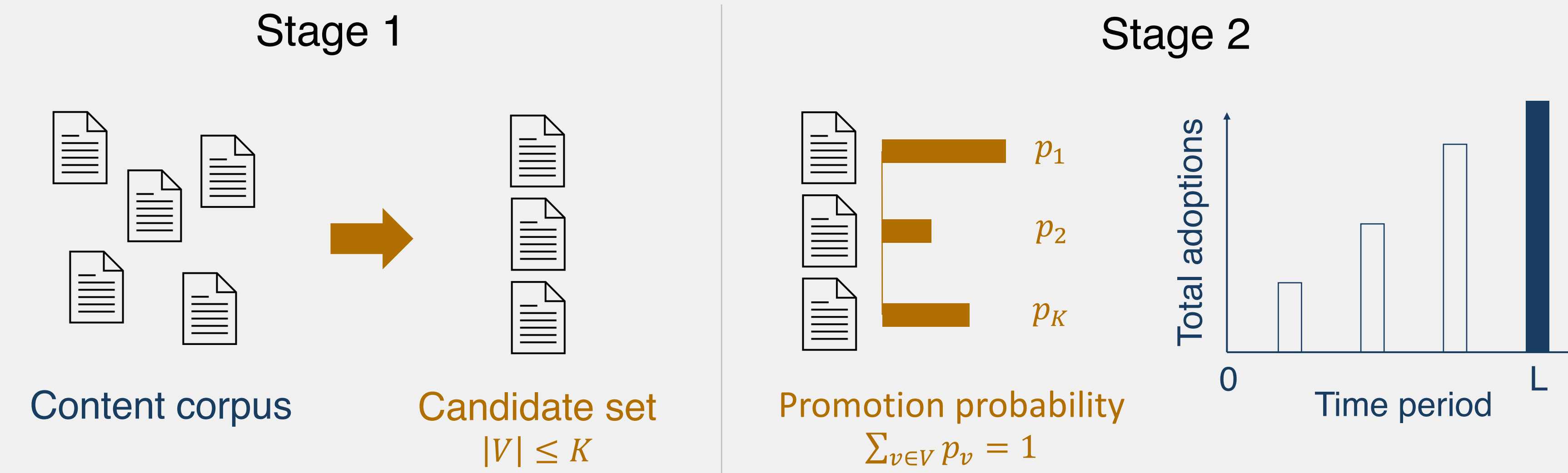
New Innovators: Adopters that are targeted by promotion

New Imitators: Adopters that are not targeted by promotion

3. Candidate Generation and Promotion Optimization

Objective: maximize the total adoptions in L time periods.

Two-stage decision: (1) Candidate set + (2) Promotion probability

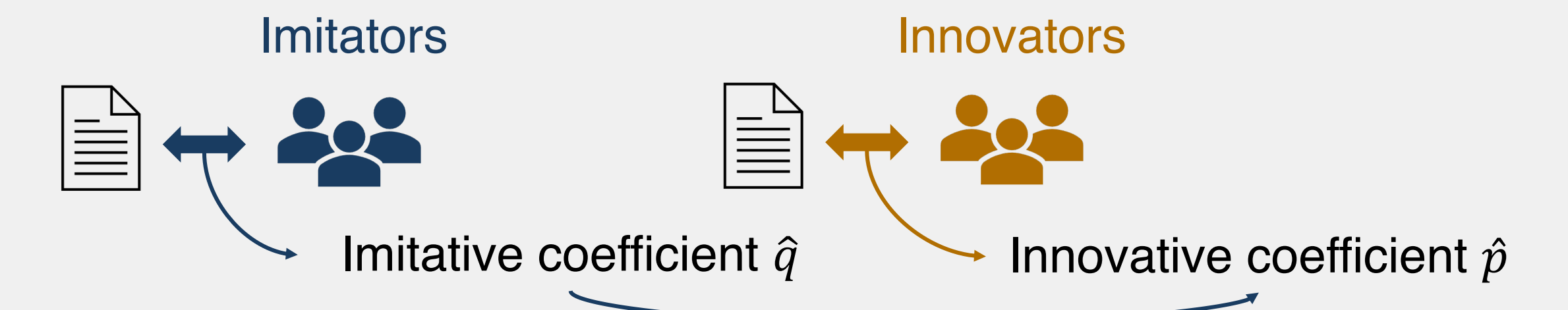


- This problem is NP-hard, with highly nonlinear constraints and combinatoric nature
- We propose a subroutine for the second-stage based on structural properties.
- With the subroutine, we can:
 - solve the second-stage in quadratic time;
 - prove that first-stage objective is a **submodular** set function;
 - speed up the classic greedy framework in an order of **K**.

4. Parameter Estimation

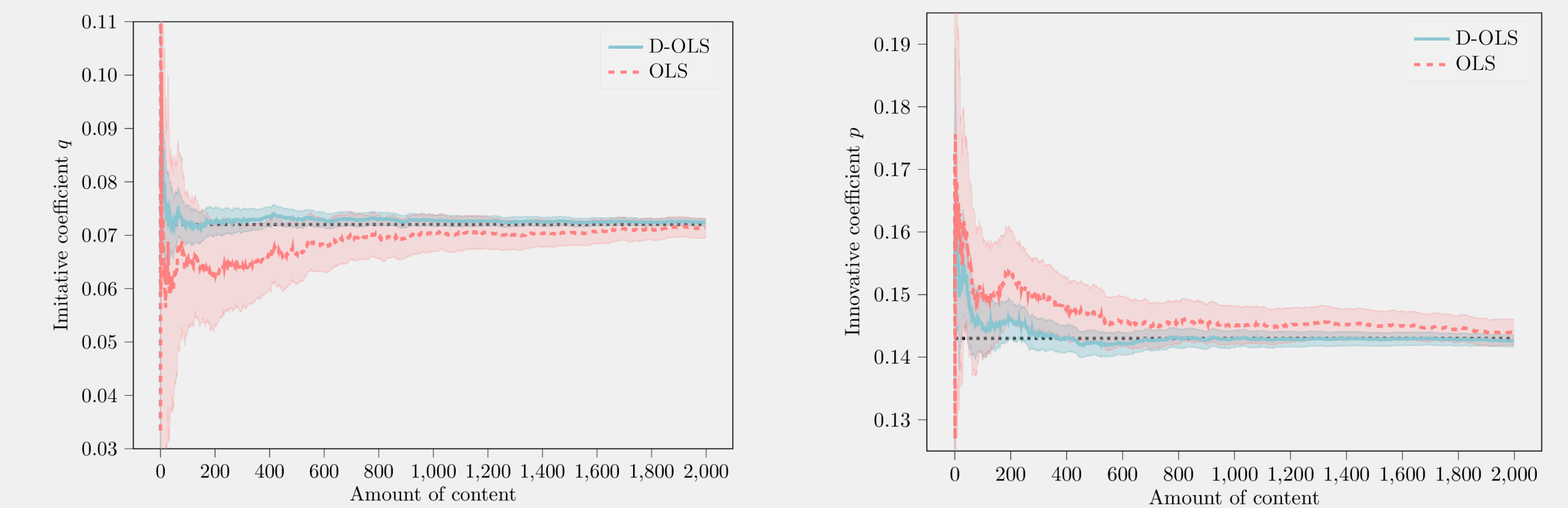
Double OLS (D-OLS) method

The platforms can distinguish between innovators and imitators.



D-OLS estimators are

- Asymptotically consistent
- Smaller asymptotic variance compared to traditional OLS



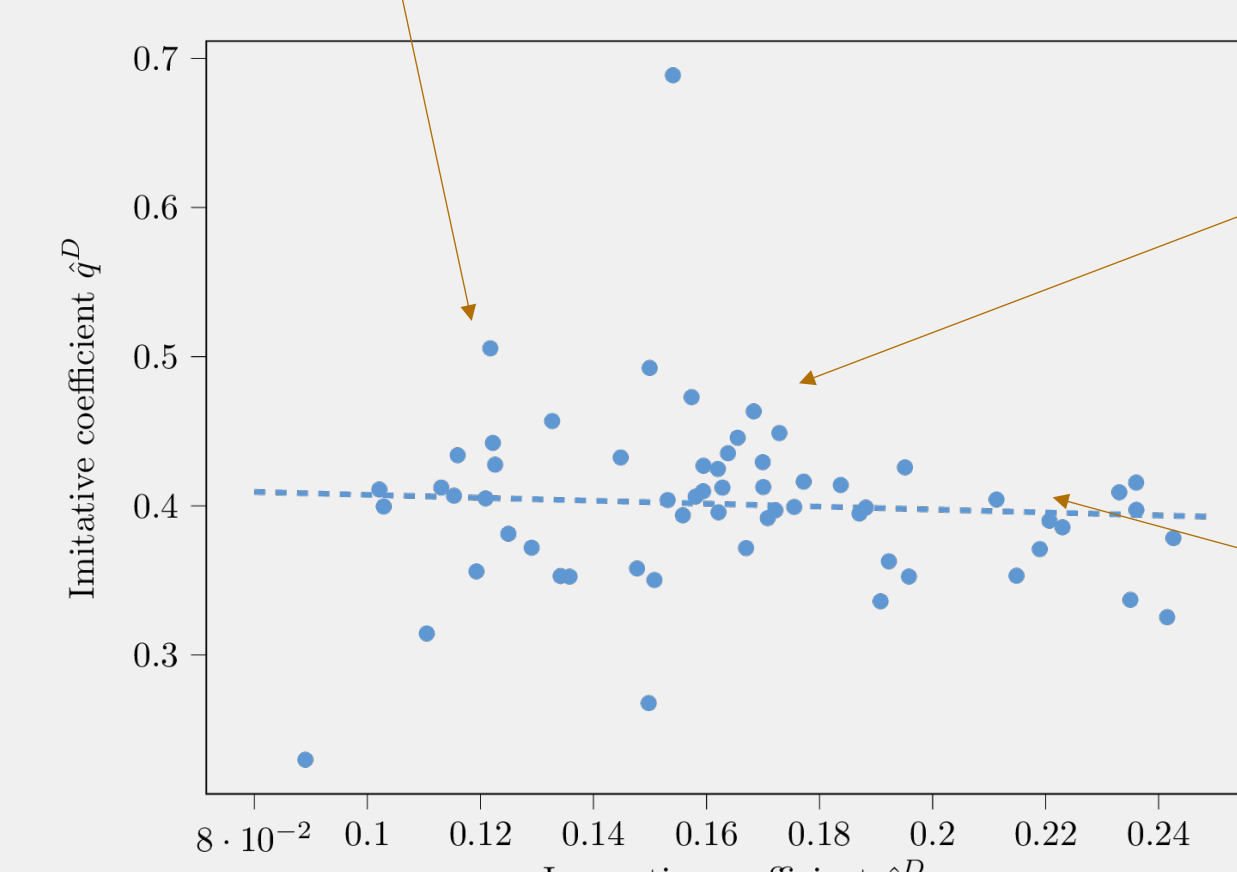
Estimation results for parameters p and q . Color shaded areas denote the 95% confidence interval.

5. Experiments Results from a Large-scale Video Sharing Platform

Dataset: one of the largest video-sharing platforms in China.

46,444 short videos; **518,646** users; **20** days (7/1/2020-7/20/2020)

Significantly stronger innovative effect than the consumer products



Distribution of estimated parameters p and q

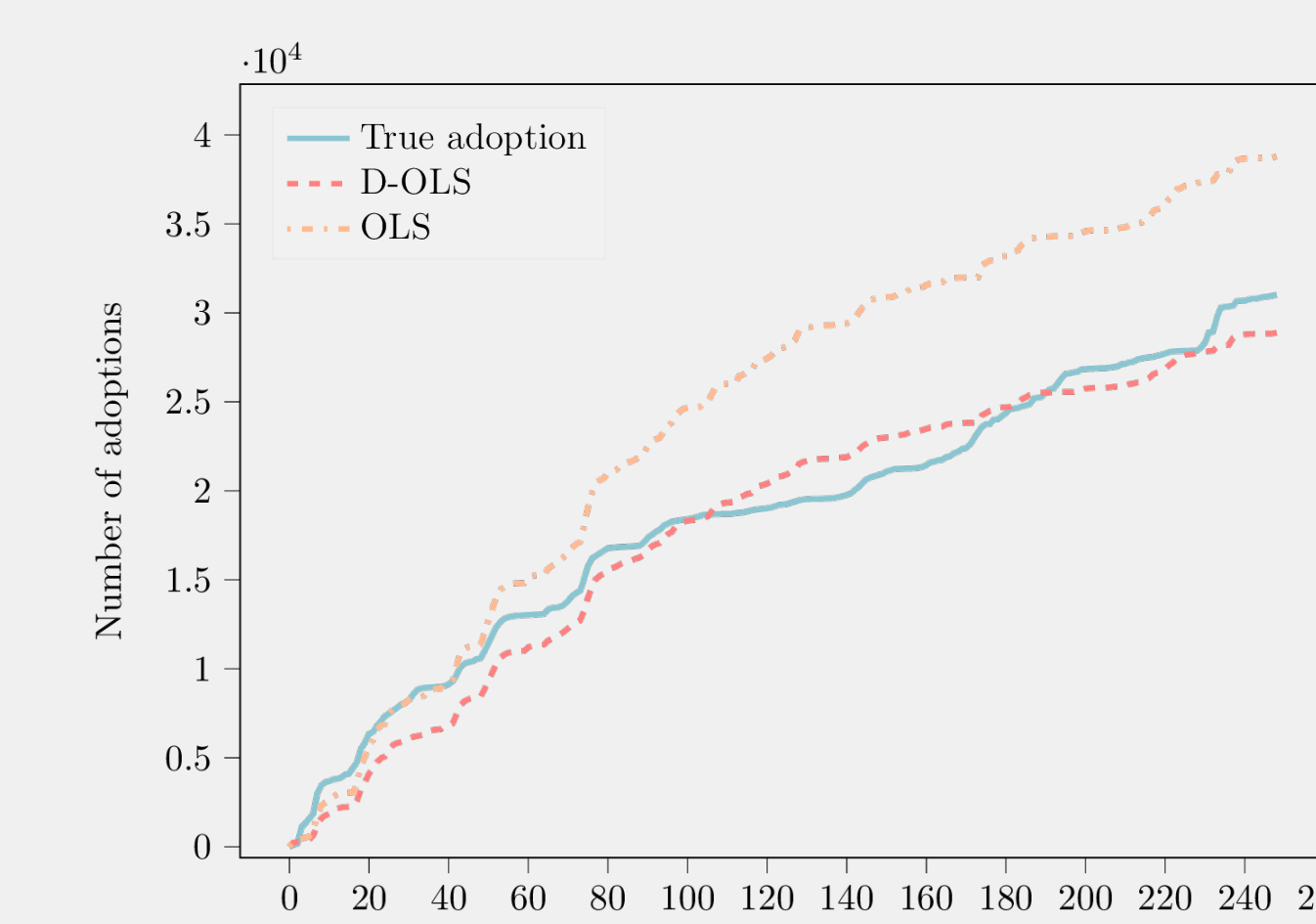
Heterogeneity among categories

A slight **negative correlation** between p and q in the same category

Non-triviality of the CGP problem

Fitness to true diffusion curve

OBM with D-OLS estimation can **fit the true diffusion curve well**.

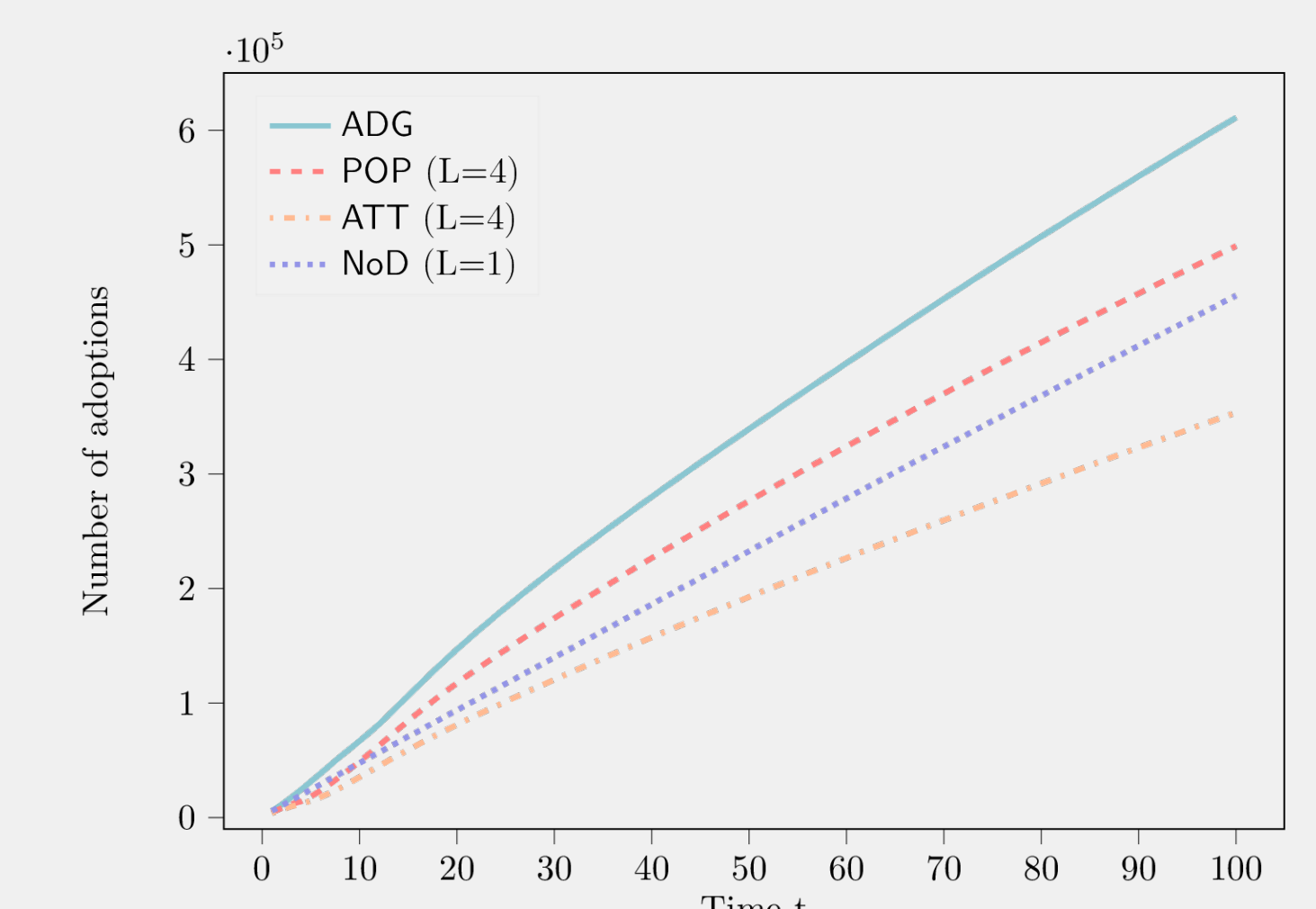


Diffusion curve and the corresponding fitted D-OLS/OLS curves

Performance of the Adaptive Greedy Algorithm

Benchmarks:

- Candidate generation by popularity (POP) **+22.48%**
- Candidate generation by attractiveness (ATT) **+72.86%**
- CGP without diffusion effect (NoD) **+34.14%**



Algorithm performance compared with benchmarks